

# BULLYING & HARRASMENT POLICY

Policy number	002	Version	1.1
Drafted by	A.Siewert	Approved by Board	8.3.25
Responsible	Board Committee	Review date	8.3.27

## INTRODUCTION

Tasman Community Broadcasters Association (Tasman FM) believes that all people should work in an environment free from psychological harm and bullying.

Tasman FM understands that workplace bullying and harassment is a threat to the health and wellbeing of its staff, volunteers and listeners.

Accordingly, Tasman FM is committed to eliminating, so far as is reasonably practicable, all forms of workplace bullying and harassment by maintaining a culture of openness, support, and accountability.

## PURPOSE

The purpose of this document is to communicate that Tasman FM does not tolerate any form of workplace bullying or harassment and to set out the process which is to be followed should any instances of workplace bullying or harassment be reported.

## DEFINITIONS

**“Bullying”** and **“Harassment”** is repeated and unreasonable behavior directed towards a person or group of persons that creates a risk to health and safety. It includes behaviour that could be expected to intimidate, offend, degrade, humiliate, undermine or threaten.

**“Repeated behaviour”** refers to the persistent nature of the behavior and can involve a range of behaviours over time.

**“Unreasonable behaviour”** is behaviour that a reasonable person, having considered the circumstances would see as unreasonable, including behavior that is victimising, humiliating, intimidating or threatening.

Examples of behavior, whether intentional or unintentional, that may be considered to be workplace bullying or harassment if they are repeated, unreasonable and create a risk to health and safety include but are not limited to:

- abusive, insulting or offensive language or comments
- unjustified criticism or complaints
- deliberately excluding someone from workplace activities
- withholding information that is vital for effective work performance
- setting unreasonable timelines or constantly changing deadlines

- setting tasks that are unreasonably below or beyond a person's skill level
- denying access to information, supervision, consultation or resources to the detriment of the worker
- spreading misinformation or malicious rumours
- changing work arrangements such as rosters and leave to deliberately inconvenience a particular workers or workers
- any form of behavior that is intended to offend, humiliate or otherwise cause the intentional distress or psychological harm of another.

Workplace bullying and harassment can be carried out in a variety of ways including in person or through email, text or social media channels.

Workplace bullying and harassment can occur between workers (sideways), from managers to workers (downwards), or workers to supervisors/managers (upwards).

Reasonable management action is not considered to be workplace bullying or harassment if it is carried out lawfully and in a reasonable manner in the circumstances. Examples of reasonable management action include but are not limited to:

- setting reasonable performance goals, standards and deadlines
- deciding not to select a volunteer for position where a reasonable process is followed
- informing a volunteer about unsatisfactory work performance in an honest, fair and constructive way
- taking disciplinary action, including suspension or terminating employment.

Differences of opinion and disagreements are generally not considered to be workplace bullying.

Bullying that directly inflicts physical pain, harm, or humiliation amounts to assault and should be dealt with as a police matter (see below).

## **POLICY**

Tasman FM has a duty of care to provide a safe workplace, and ensure, so far as is reasonably practicable, that workers and other people are not exposed to health and safety risks.

Tasman FM accepts and acts on its duty of care. Any reported allegations of workplace bullying or harassment will be promptly, thoroughly, and fairly investigated.

Bullying and Harassment complaints will be handled in a confidential and procedurally fair manner. Where confidentiality cannot be guaranteed this will be clearly communicated to the relevant parties.

All parties will be treated with respect.

The person against whom the allegation is made has the right to natural justice (the right to know what is alleged against them, the right to put their case in reply, and the right for any decision to be made by an impartial decision-maker).

# BULLYING & HARASSMENT PROCEDURES

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## RESPONSIBILITIES

It is the obligation and responsibility of every person to ensure that the workplace is free from bullying and harassment. The responsibility lies with every volunteer to ensure that bullying and harassment does not occur in the workplace.

All workers have:

- an entitlement to work in a safe and healthy workplace and to be treated with dignity and respect
- an entitlement to make a complaint in respect of any bullying or harassment behaviour
- a responsibility to take reasonable care for their own health and safety
- a responsibility to ensure they do not promote or engage in bullying or harassment and otherwise take reasonable care that their acts or omissions do not adversely affect the health and safety of other people
- a responsibility to co-operate and comply with this policy and any other relevant policy.

It is the responsibility of all volunteers to ensure that:

- they understand, and are committed to, the right of all volunteers to attend work and perform their duties without fear of being bullied or harassed in any form
- all reasonable steps to eliminate bullying and harassment are made so far as is reasonably practicable
- all applicable occupational health and safety legislation is observed
- all employees and volunteers are regularly informed and made aware of their obligations and responsibilities in relation to providing a workplace free from bullying and harassment
- they provide an environment which discourages bullying and harassment, and set an example by their own behaviour
- all complaints are treated seriously and confidentially
- they are as far as practicable aware of whether bullying or harassment is occurring, whether complaints are received or not, relying on such indices as:
  - sudden increases in absenteeism
  - unexplained requests for transfers

- behavioural changes such as depression
  - sudden deterioration in work performance
- they take immediate and appropriate action if they become aware of any bullying, harassment or offensive behaviour
- any reported allegations of workplace bullying or harassment are promptly, thoroughly, and fairly investigated
- guidance and education is provided, where requested and/or appropriate, to cases and subsequent decisions relating to bullying and harassment
- ongoing support and guidance is provided to volunteers in relation to the prevention of bullying and harassment
- this policy is easily accessible to all workers and volunteers.

## **PROCEDURES**

### **Complaints Procedures**

If an employee or volunteer feels comfortable in doing so, it is preferable to raise the issue with the person directly with a view to resolving the issue by discussion. The employee or volunteer should identify the offensive behaviour, explain that the behaviour is unwelcome and offensive and ask that the behaviour stops.

If the behaviour continues, or if the employee or volunteer feels unable to speak to the person(s) directly, they should contact the station manager or committee officer. The station manager or officer will provide support and ascertain the nature of the complaint.

### **Informal Intervention**

The station manager will explain the rights and responsibilities of the employee or volunteer under the relevant policy and procedures.

Informal intervention may be done through a process of either mediation or conciliation. During informal intervention the respondent will be made aware of the allegations being made against them and given the right to respond. Interventions at this stage should adopt a confidential, non-confrontational approach with a view to resolving the issue.

This procedure will be complete when the alleged harasser respects the individual's request to cease unwanted and unwelcome behaviour, or when the complainant accepts that the behaviour is not properly described as bullying. If neither of these outcomes occurs, the organisation's formal procedure should be followed.

### **Formal Complaints Procedure**

The formal complaint procedure involves a formal investigation of the complaint. Formal investigations may be conducted internally (by the station manager or officer) or by an external investigator.

An investigation involves collecting information about the complaint and then making a finding based on the available information as to whether or not the alleged behaviour occurred. Once a finding is made, the investigator will make recommendations about resolving the complaint.

The investigator may need to interview the parties involved (which may include the complainant, the respondent, and any witnesses) to obtain information regarding the complaint. The investigator will comprehensively and accurately document all information obtained during the interviews including the parties involved, timing, location, and nature of conduct complained against.

If the investigator considers it appropriate for the safe and efficient conduct of an investigation, workplace participants may be stood down from work or provided with alternative duties during an investigation.

Throughout the investigation process, all parties involved in the investigation will be regularly kept informed about the investigation.

The findings as to whether bullying has occurred will be determined on the basis of the evidence, and on the balance of probabilities.

On the basis of the findings, possible outcomes of the investigation may include, but will not be limited to, any combination of the following:

- Counselling
- Disciplinary action (including an up to termination of employment)
- Official warning
- Formal apology and/or an undertaking that the behaviour will cease
- Mediation where the parties to the complaint agree to a mutually acceptable resolution.

On completion of the investigation, all parties will be informed about the investigation findings and the outcome of the investigation.

Following an investigation concerning a bullying or harassment complaint (irrespective of the findings), the manager concerned will:

- consult with the parties involved to monitor the situation and their wellbeing; and
- educate and remind all employees and volunteers of their obligations and responsibilities in relation to providing a workplace free from bullying and harassment.

## **Procedures for Dealing with Criminal Conduct**

Some forms of severe bullying (physical attack, for example, or obscene phone calls) may constitute criminal conduct. While Tasman FM is committed to treat most complaints about bullying or harassment at an organisational level as far as possible, this type of conduct is not suited to internal resolution. Such complaints should be treated by the criminal justice system. Employees or volunteers should be advised of the option of police support or intervention. It is not the obligation or duty of the organisation to report such matters to the police on behalf of the complainant.