

Tasman FM 97.7 Complaint Form

Tasman Community Broadcasters Association Inc (Tasman FM 97.7)

If you think something has gone wrong at Tasman FM, we want to hear about it. Use this form, email tasmanfm7184@gmail.com, or write to PO Box 1000, Nubeena TAS 7184. The Complaints Officer, Ron Smith, can help you fill it in. Without your contact details we cannot tell you the outcome, and the ACMA cannot review a Codes complaint.

1. Your details

Name: _____ **Phone:** _____

Email: _____ **Postal address:** _____

Contact me by: ☐ Email ☐ Letter

☐ Please keep my complaint anonymous (we may not be able to tell you the outcome)

☐ You may use my name when dealing with my complaint

2. What is your complaint about? (tick one)

☐ Something we broadcast, or the way we operate, that you believe breached the Community Radio Broadcasting Codes of Practice 2025

☐ A dispute or concern about how you or someone else has been treated at the station

☐ A breach of our licence conditions or the Broadcasting Services Act 1992

☐ Something else

If it is about a program: Program: _____ Date: ____ / ____ / ____ Time: _____

Code (if you know it): _____

Complaints about a broadcast should reach us within 30 days of the broadcast.

3. What happened?

4. What would you like to happen?

Signature: _____ **Date:** ____ / ____ / ____

What happens next

We acknowledge your complaint in writing within three business days, tell you how it will be handled, and give you our answer in writing with reasons, within 60 days for a Codes complaint. If you are not satisfied with our answer to a Codes complaint, or we have not answered within 60 days, you may complain to the ACMA (1300 850 115, acma.gov.au). You may contact Equal Opportunity Tasmania (1300 305 062) or WorkSafe Tasmania (1300 366 322) at any time.

Office use

Received by and date	
Passed to Complaints Officer on	
Acknowledged in writing on	
Register number	
If about a program: recording kept until (60 days)	

Prepared by 158 Lab for Tasman FM from the CBAA Complaints Handling Toolkit (Codes 2025), Template 3. Governance support, not legal advice.